



Grosvenor Diary

MERRY CHRISTMAS

In this Issue:

Seasonal Flu vaccination reminder 1

Swine Flu 1

Surgery Closure 1

New premises update 1

Annual Health Checks 2

Blood Donor sessions 2

Chlamydia Screening 2

Specimens 2

Seasonal Flu vaccination reminder

Seasonal Flu is offered to all patients aged 65 years and over. It is also offered to patients 6 months to under 65 in one of the following at risk groups:-

- Chronic renal disease
- Chronic liver disease
- Respiratory disease
- Chronic heart disease
- Diabetes
- Imunosuppressed
- Stroke / TIA

Swine Flu

Having contacted patients who are 6 months to under 65 years in the at risk groups identified with seasonal flu, we are now contacting patients over 65 and at risk, inviting in for vaccination. If you DO NOT wish to have this vaccination please do let us know.

MS

If you are a carer.

If you have not already had your seasonal flu vaccination, book today.



Surgery Closed

We will be closed on Friday 25th Dec, Monday 28th Dec 2009 and Friday 1st January 2010. If you need advice whilst we are closed please call NHS Direct on 0845 4647.

If you need to contact the duty Doctor please call 01392 824600 or (at local rates) 0845 671 0270.



Dr Caroline Forte starts her maternity leave at the end of January. We will let you know when the new arrival is here!



New Premises Update

The project to build our new surgery at Clennon Valley is underway and currently progressing through the planning stages—why not visit our website for more information and to see what it could look like.

Visit www.grs-online.co.uk

Special points of interest:

- Dr Lansdown and Dr Shaw are now working every day to help with continuity of care for their patients.
- We have reviewed our appointment system to now include more triage / telephone appointments and more routine appointments.
- We offer routine pre-booked appointments on a Saturday morning from 0900—1200 for patients who are unable to attend during the week.

MERRY XMAS & HAPPY NEW YEAR



Grosvenor Road Surgery
CHRISTMAS ISSUE - Dec 2009



17 Grosvenor Road
Paignton
Devon
TQ4 5AZ

Phone: 01803 559308 Fax: 01803 526702
Email: Grosvenor.L83122@nhs.net

Why not visit our website?

www.grs-online.co.uk

REPEAT PRESCRIPTIONS

Just a little reminder – **we do not take repeat prescription requests over the phone** – You may fax, e-mail, send via our website, post or drop in your repeat counterfoil or written request into the surgery.

Don't forget to allow 48 hours for processing your repeat prescriptions

Specimens

Please ensure these are clearly labelled with your name and date of birth - it is often better to write your details before using the container for your specimen.

Specimens must be in the surgery by midday to catch the hospital courier in time.

Annual Health Checks

These checks are specifically for patients with long term health conditions and we call appropriate patients in during their birthday month each year, but don't worry, you won't have to come in on your birthday! We have been operating the scheme for over two years and following one to two initial hiccups and some valuable feedback from patients themselves we feel it is now running well. It helps ensure our patients understand and manage their difficulties better and typically is for long term conditions such as Diabetes, Asthma & CHD, hopefully helping to reduce the number and frequency of appointments patients need.

Blood Donor Sessions

Paignton Methodist Church 14th January 2010

1300—1515

1700—1845

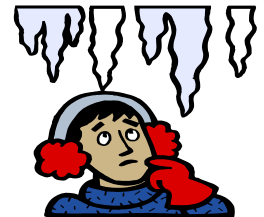
Goodrington Methodist Church

19th February 2010

1330—1515

Chlamydia Screening

Chlamydia screening is offered to patients between 16—25 years. This is a free confidential service. Book a 5 minute appointment with one of our Practice Nurses who will give you advice and provide you with the necessary self testing kit.



TOUCH SCREEN BOOKING IN

**This will save you queuing at the Reception desk to be booked in.
GIVE IT A GO any problems just go back to Reception and ask for assistance.**